



SurePact®

Contract Delivery Without Surprises

Manage all Grants, Projects and Contracts
with real-time data capture in one place!

Customer:

Burke Shire Council
Burke
Far North West Queensland
Australia

Industry:

Local Government

Needs Expressed:

- Increase WH&S compliance
- Identification and mitigation of risks
- Safer workforce
- Reduction in costs for training

Benefits Realised:

- On demand WH&S training
- Reduced WH&S risks
- Improved WH&S compliance
- Improved employee welfare
- Reduced training costs

Learn More

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Case Study: SurePact VR pilot reduces WH&S risk and saving Tens of \$000's!

The Story

Burke Shire Council is in far North West Queensland on the Gulf of Carpentaria. 80% of residents live in the major townships of Burketown and Gregory Downs and covers more than 40 000 km². The balance of residents live on vast cattle stations, at roadhouses and other facilities such as tourist destinations.

Burke Shire Council has an annual budget of \$18.9 million, with an asset value of \$156 million. **54%** of budgeted revenue is provided through Commonwealth and Queensland Government grant funding.

As an added level of difficulty, during the COVID-19 pandemic, Burke Shire was declared a Pandemic Zone Permit area. This meant, no trainers or outsiders could enter the region without extenuating reasons. This isolation is repeated on an annual basis when most of the region is cut off due to the wet season each summer.

Due to the size and isolation of the Shire, previously almost all training was delivered by trainers flown in or staff travelling to centres such as Mt Isa over 450km away.

This resulting in delays for training that are critical to safety; maintaining compliance and the significant cost factor. Increased risk means employee and community safety is compromised as well as escalating costs to the Council.

The Solution to Providing Improvement

SurePact partnered with Next World Enterprises, a dedicated Virtual Reality training provider, to deliver WH&S training to Burke Shire Council.

On demand and in real-time modules have included manual handling, working at heights, confined spaces and chainsaw management.

Immediate uptake and acceptance was overwhelming for the entire Council and community.



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Challenges

- Remoteness;
- High Staff Turnover;
- Identifying, communicating and mitigating risks;
- Maintaining timely WH&S training; and
- Engaging staff with WH&S training – move training from a chore to a desired solution for the Council team.

Implementation

- Immediate training accessibility
- VR module upgrades availability in real-time
- Immediate online support
- No 'on the ground' cost outlay

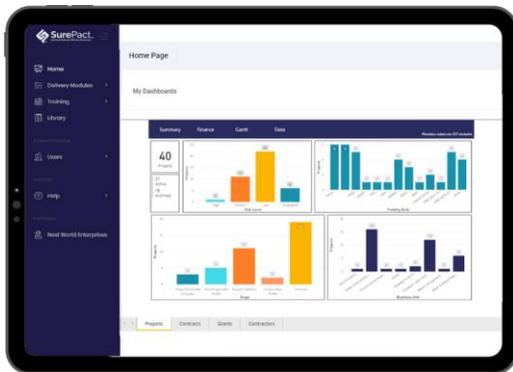


Fig 3.1 Project delivery analytics dashboard

Desired Outcomes

- All staff access to WH&S training;
- Improved learning retention in WH&S;
- Reduced risk for Council programs and projects;
- Cost Savings for Council by reducing travel and accommodation expenses for staff or trainers;
- Improving contractors WH&S compliance; and
- More efficient work outcomes with staff availability.



Fig 3.2 Mayor of Burke completing VR training

"As a very remote Council and strapped for cash, being early adopters of technology has massive benefits. With the borders of our Shire closed to prevent the spread of COVID-19, flying trainers in was not a possibility. Burke Shire Council jumped at the opportunity offered by SurePact as part of their innovative expansion to pilot virtual reality Workplace Health and Safety training by Next World Enterprises."

Clare Keenan CEO, Burke Shire Council



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The SurePact Solution

SurePact's SaaS solution identifies risks at each decision point of a grant, project or contract through to asset realisation. Work health and safety occupies a high level of risk at most points of the decision gateways and delivery assessments.

The partnership between SurePact and Next World Enterprises provides a practical, cost effective solution to mitigating WH&S risks identified through the SurePact system. There are many uncontrollable risks, however quality training in this space limits some of the negative outcomes.

National Showcase for Burke Shire Council

ABC News profiled pilot program success.

Virtual reality could save outback businesses thousands of dollars in training costs

ABC North West Qld / By Krystal Gordon
Posted 2d ago, updated 3d ago



Results

In Burke Shire Council, over the two month, more than 50 staff completed up to four WH&S virtual reality modules. All completed on multiple locations without taking staff offsite.

The morale factor is also a positive outcome, most of the team are excited about using this form of training.

The outcome is a safer Burke Shire Council, reducing risk in all ventures without significant cost reduction.

"Since launching the innovative pilot 4 weeks ago, we have now almost 50 staff who have completed between one to four of the VR modules."

"WH&S is for the entire business and it does not have to be 'just another task'... Next World and SurePact are doing a great job teaming up so that 'it can be fun, informative and this experience is bringing the 'WOW' back to the safety training arena!'"

"...and staff are finding they are retaining more using the VR experience than sitting in a classroom."

David Gornalle, WH&S Contractor

Trusted by Government and Corporates to solve real world problems!

