



SurePact®

Contract Delivery Without Surprises

Manage all Grants, Projects and Contracts to Asset Realisation in one place!

Customer:

Yarrabah Aboriginal Shire Council, Yarrabah
Far North Queensland,
Australia.

Industry:

Local Government

Needs Expressed:

- Lack of visibility and tracking of Grants.
- Identify and mitigate risks.
- Reduce costs of projects due to unmanaged risks.
- Improve timeliness of projects delivered.

Benefits Realised:

- Integration capability for grant, project and contract programs.
- 15% bottom line improvement.
- Strategic Alignment to Council's Operational Plan.
- Complete transparency, accessibility and visibility.

Learn More

www.surepact.com

Contact Us:

contact@surepact.com
+61 (0) 414 492 882



Case Study: Full Visibility of all Grants, Projects and Contracts.

The Story

Yarrabah Aboriginal Shire Council (ASC) is a small Regional Council which relies heavily on grants to fund development and operations. Like most Indigenous communities Yarrabah ASC has a non-rate payer base with the majority of funds provided by Commonwealth and State Government funding bodies.

The Council has an annual budget of \$23.5 million, with an asset value of \$135 million. The 2018-2019 financial year saw \$7.1 million in asset additions. All requiring high ongoing maintenance costs. Yarrabah ASC has 5 elected Councillors and is the major employer in the region.

Yarrabah in 2020 will launch its Accelerator and Innovation Hub to focus on innovation and enterprise excellence.

Situation

Capex and Opex overruns create a significant challenge and impact for the community with future development reduced. It is important for the Council to be successful in Grant applications and to work towards achieving bottom-line improvements which can be redirected to additional projects for the local community.

Challenges

- No accessibility and transparency of grant applications.
- No visibility of tracking funding from receipt to the delivery of contracts and projects.
- No risk management in grant, contract and project deliveries.
- Inconsistent data and reporting capabilities.
- No visibility, lack of reporting and workflows to support transparency and compliance.



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Desired Outcomes

- Systemic method for tracking grants, projects and contracts from concept to closeout.
- Reduce cost, time and scope blowouts.
- Accessibility and visibility of all deliveries.
- Increased transparency and timely reporting to stakeholders.

Solution

Implement the SurePact Solution to identify, mitigate and manage risks of deliveries from concept or before the tender stage to closeout.

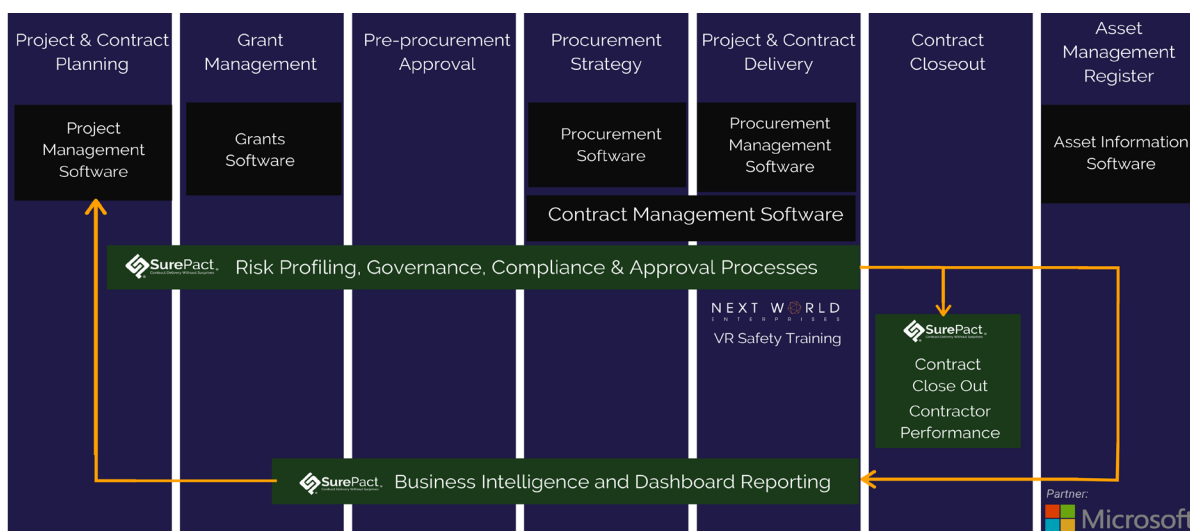
Implementation

Yarrabah ASC began implementing the SurePact System in February 2019. Their initial set up and training period took one week to deploy the Project and Contract Risk Management modules.

The SurePact system can be deployed independent of integration with other platforms initially and without the need to import historical data.

The main team involved in the roll out included 3 key super users supporting a rollout across 20 staff.

All were trained and identified external contractors are also proficient in administering the solution.



"...(SurePact) has identified operational and planning gaps applicable to our sector from (their) executive level experience working in Council. I am impressed with the ease of application, level of engagement with my team and and the 15% savings realised within 8 months."

Leon Yeatman, CEO Yarrabah Aboriginal Shire Council



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The SurePact Impact

The solution involved a change in tracking their entire program delivery in an enterprise space allowing full accessibility and visibility for Council Leadership and stronger probity outcomes for Councillors.

The critical advantage is the risk identification and automated workflow approval processes at each gateway and visibility of all Grants, Projects and Contracts across the organisation.

Tracking this information in the SurePact system and designing custom reporting has given Yarrabah stronger capability with improved functional reporting allowing for better business intelligence.

The document management and standardisation along with decision governance provides a fully transparent audit trail.

Results

SurePact has created best practice methodology and improved delivery supporting the mitigation of identified risks. In turn a 15% bottom line improvement has been realised with cost and time blowouts significantly reduced.

Reporting metrics now allow for organisation wide analytics available as required in real time.

The Leadership Team has stronger team engagement and ownership of deliveries as well as significantly improved opportunities with the retention of Intellectual Property.

Stronger transparency has been achieved for both internal and external delivery teams.

Council now has a 360-degree line of sight of all revenue received, delivery costs and management of risks in the delivery of Grants, Projects and Contracts.



Fig 3.1 Contract Analytics Summary Data

"The SurePact system facilitates communication and ensures that everyone is working off the same issues and solutions, in real-time, both back in the office and in the field, saving time and shortening turnaround of issue resolution".

Michael Geoghegan, Director, Northern Civil Solutions (Yarrabah ASC)

Trusted by Government and Corporates to solve real world problems!

