



Monica Chand

HEAD OF PRODUCT



PRODUCT MANAGEMENT



LEADERSHIP



STRATEGIC PLANNING

“My mission is to contribute to a more ethical, sustainable and equitable world.”

Monica is a product leader with 12 years' experience in global settings, helping highly regulated businesses manage GRC/IRM and providing solutions to support landside logistics. Her passion is in building high-functioning Product teams, and creating and executing roadmaps that deliver innovative solutions.

CONTACT

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EDUCATION

Bachelor of Business 2006
QUT Gardens Point

EXPERTISE

- Establishing high-functioning Product teams
- Creating and delivering strategic roadmaps
- Risk Management
- Process Improvement
- Agile

EXPERIENCE

SUREPACT

Head of Product
2021 – Current

- Established the Product Management function
- Developed Product Management and Development processes and frameworks to support rapid growth
- Establish the long term vision for the SurePact product and build the supporting strategic roadmap
- Work closely with key customers to understand their problems and partner with them on solution design
- Develop new content for customers

- Manage the Support function for issues and ideas
- Facilitate effective communication across teams

CONTAINERCHAIN (WISETECH GLOBAL)

Head of Product
2019 – 2021

Product Manager
2019

- Responsible for the Product function, including a team of 25 Product Managers, Business Analysts, QA Testers, Technical Support Associates and Technical Writers
- Worked with the Managing Director and General Managers to form the vision and strategy for Containerchain and determine the products and initiatives critical to achieving strategic goals

SAI GLOBAL

Director of Product Management
2014 – 2019 (Australia: 2014 –2017 | USA: 2017–2019)

- Delivery of strategic product roadmaps for GRC and IRM products, Compliance 360, GRC Manager and SAI360

- Responsible for effectively leading R&D teams in the US and APAC to see product ideas from inception to completion, following best practices to ensure quality releases within allocated time and budget constraints

Product Manager
2013 – 2014

- Established the product roadmap and managed the development lifecycle for over 100 customers using GRC Manager

Senior Business Analyst & Technical Writer
2011 – 2013

- Responsible for effective communication and the delivery of quality, agile requirements artefacts during the software development life cycle (SDLC)

Technology Project Manager & Business Analyst
2009 – 2011

- Delivery of technology projects with a high level of stakeholder engagement and effective communication