



# Monica Chand

## HEAD OF PRODUCT



PRODUCT MANAGEMENT



LEADERSHIP



STRATEGIC PLANNING

“My mission is to contribute to a more ethical, sustainable and equitable world.”

Monica is a product leader with 12 years' experience in global settings, helping highly regulated businesses manage GRC/IRM and providing solutions to support landside logistics. Her passion is in building high-functioning Product teams, and creating and executing roadmaps that deliver innovative solutions.

### CONTACT

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#### EDUCATION

Bachelor of Business 2006  
QUT Gardens Point

#### EXPERTISE

- Establishing high-functioning Product teams
- Creating and delivering strategic roadmaps
- Risk Management
- Process Improvement
- Agile

#### EXPERIENCE

##### SUREPACT

Head of Product  
2021 – Current

- Established the Product Management function
- Developed Product Management and Development processes and frameworks to support rapid growth
- Establish the long term vision for the SurePact product and build the supporting strategic roadmap
- Work closely with key customers to understand their problems and partner with them on solution design
- Develop new content for customers

- Manage the Support function for issues and ideas
- Facilitate effective communication across teams

##### CONTAINERCHAIN (WISETECH GLOBAL)

Head of Product  
2019 – 2021

Product Manager  
2019

- Responsible for the Product function, including a team of 25 Product Managers, Business Analysts, QA Testers, Technical Support Associates and Technical Writers
- Worked with the Managing Director and General Managers to form the vision and strategy for Containerchain and determine the products and initiatives critical to achieving strategic goals

##### SAI GLOBAL

Director of Product Management  
2014 – 2019 (Australia: 2014 –2017 | USA: 2017–2019)

- Delivery of strategic product roadmaps for GRC and IRM products, Compliance 360, GRC Manager and SAI360

- Responsible for effectively leading R&D teams in the US and APAC to see product ideas from inception to completion, following best practices to ensure quality releases within allocated time and budget constraints

Product Manager  
2013 – 2014

- Established the product roadmap and managed the development lifecycle for over 100 customers using GRC Manager

Senior Business Analyst & Technical Writer  
2011 – 2013

- Responsible for effective communication and the delivery of quality, agile requirements artefacts during the software development life cycle (SDLC)

Technology Project Manager & Business Analyst  
2009 – 2011

- Delivery of technology projects with a high level of stakeholder engagement and effective communication