



**SurePact**  
**Indigenous Engagement Strategy**  
*Sharing of hopes and dreams*



## Acknowledgement of Country

The team at SurePact acknowledge the Traditional Custodians of Country throughout Australia and their connections to land, sea and community. We pay our respect to Ancestors and Elders past, present, emerging; and we extend that respect to all Aboriginal and Torres Strait Islander peoples today.

## SurePact's Vision

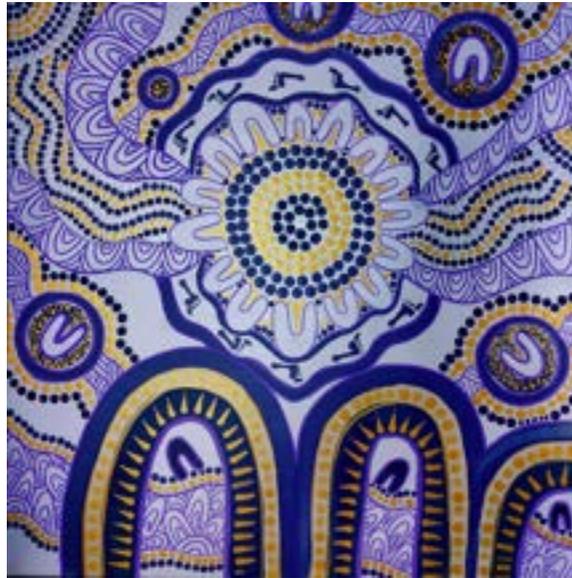
**SurePact's Vision for our Indigenous Engagement Strategy is to empower First Nations Communities to have a greater voice in decisions that affect them and their community, put simply; set priorities, improve services and apply funding effectively for the betterment of First Nations peoples, Communities and Traditional Owner Groups.**

Crucial to our vision is confirming that we value and support inclusion and diversity throughout our personnel. We are committed to reconciliation between First Nations peoples and other Australians and staunchly support the dream of a nation which values First Nations heritage, cultures and peoples and recognises their unique position as the original custodians of the land.

SurePact is excited to support First Nations Councils and organisations across Australia. We have partnered with amazing teams such as Yarrabah Aboriginal Shire Council, Aurukun Shire Council, Cherbourg Aboriginal Shire Council and Cairns Indigenous Art Fair, to help them manage and deliver key projects & events across Wakka Wakka, Gunggandji, Yidinji, Wik, Wik Way and Kugu lands.

The foundations laid by their ancestors gives strength, inspiration and courage to current and future generations.





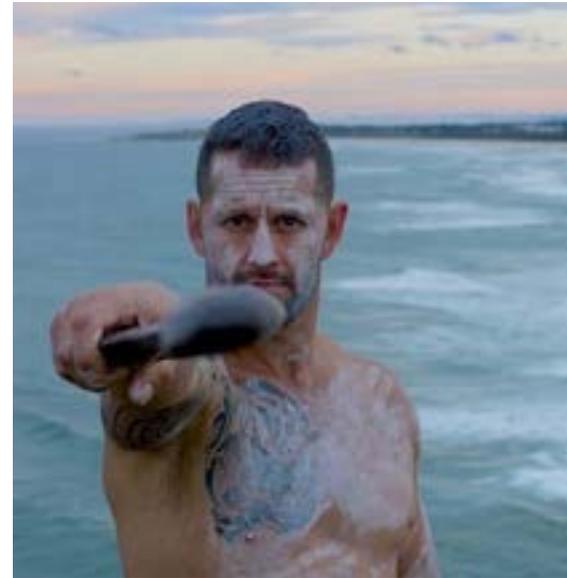
### **“Sharing of Hopes and Dreams”**

Is the artist interpretation of SurePact's First Nations Engagement journey throughout the years. From their head office in Brisbane – the artwork represents the many rivers flowing to other Aboriginal Shire Councils and communities across Australia.

It shows the deep interconnectedness of each community.

Their hopes – their dreams.

SurePact shares the same hopes and dreams of each community.



### **About the Artist**

Daniel Evans is a proud “Gamilaroi” Man originally from Coonabarabran New South Wales. Daniel started Walkabout Warriors™ which has a national focus and aims to reach even the smallest of Communities (rural & remote) through to our urban & metropolitan Communities. Walkabout Warriors has been created following Daniel's cultural, sporting & journey of healing by dealing with mental & physical health (including trauma) challenges, whilst maintaining elite sporting selections and achievements.

## Know it all

Know what's good for you. SurePact is software that helps organisations know every significant detail about their projects and grants as they're executed, with processes and data-rich dashboards that put contracts into context. Track every dollar your organisation receives and ensure it goes exactly where it should. SurePact helps you know it all.

# GRANTS FROM START TO FINISH

1



Submit and track the status of your grant applications

2



Monitor progress in each stage of the project. The workflow system acts as a roadmap to follow so you know what's working, what needs to change, and how your team can do better for your community

3



Access and export reports instantly so you can acquit with confidence and prove outcomes with confidence



## KNOW more



### KNOW the score

Access dashboards and project timelines in real-time, and produce comprehensive reports for boards, funding bodies and auditors.



### KNOW the ropes

SurePact ensures your processes don't leave when people do. Access step-by-step workflows and approval processes ensuring a consistent approach to grant management and project delivery – no matter who's on the tools.



### KNOW where it's at

Forget about confusing spreadsheets and lengthy email chains, and put your stakeholders on the same page.



### KNOW the risk

SurePact's risk management framework allows you to close the gap on risks and helps ensure you have effective controls in place.



### KNOW your worth

SurePact showcases your responsible grant expenditure and lets funding bodies know your organisation can be trusted with more funds to improve your community.



### KNOW you're in safe hands

SurePact is used and trusted by various communities. We'll get you up and running ASAP with a dedicated customer success manager, on-site on-boarding and ongoing support.



## **Our Indigenous Engagement Strategy**

In early 2023 SurePact took the first steps into indigenous engagement. We wanted to take a genuine step towards bridging the gap of First Nations peoples and others and to be led by First Nations voices. We approached a First Nations Consultancy business, Krueger Consultancy Services, to guide our commitments.

It is our hope that this strategy represents a significant milestone at SurePact towards meaningful dialogue. The actions within our strategy includes engagement with First Nations people and communities, and opportunities that generate positive outcomes such as employment, training, procurement and representation.

At its core SurePact is taking an authentic journey in our business to creating real, long-lasting connections. SurePact will back First Nations leaders who want to introduce positive changes in their communities and regions. The engagement strategy is a promise from SurePact to support their community.

## Our Partnerships

SurePact are proud to partner with First Nations Communities, businesses and Traditional Owner groups that are passionate about the opportunities that investment and economic development hold for the future of their people. We have worked with several First Nations communities that have benefited immensely from the SurePact product:





## **Cherbourg Aboriginal Shire Council**

The Aboriginal Shire of Cherbourg is a local government area in Central Queensland, completely surrounded by the South Burnett Region.

In the 2016 census, the rural town and locality of Cherbourg had a population of 1,269 people, 98.7% of whom identified as Indigenous Australians. The town is located in Wakka Wakka tribal boundaries, but many different clan groups are represented within the population

Cherbourg ASC has begun to use SurePact's project management technology, which streamlines all the activity related to a project in one place with built-in analytics and real-time reporting dashboards, to oversee a variety of projects, particularly with regards to the construction and maintenance of social housing.



## **Yarrabah Aboriginal Shire Council**

SurePact's business intelligence allows the Yarrabah Aboriginal Shire Council's (ASC) executives to have immediate access and knowledge of 32 current grant applications across 19 funding bodies, and to monitor 58 contractors within the community. The Council has an annual budget of \$23.5 million, with an asset value of \$135 million. The 2018-19 financial year saw \$7.1 million in asset additions, all requiring high ongoing maintenance costs.

Having limited visibility, transparency and accessibility of grants and funding meant that keeping its finger on the pulse from the grant application through to the delivery of the projects was a challenge for Yarrabah ASC.

The Council identified a need to optimise the flagging of key dates, management of cash flow, quality of project deliveries and communication with external contractors.

SurePact has allowed Yarrabah ASC to manage all of its projects and contracts on one central register. This allows for tracking of performance, key dates, milestones, cash flow, potential shortcomings and all key information relating to those projects and contracts to be in one easily accessible place.

## Connecting to First Nations Culture

Action	Deliverables
<b>1</b> Support SurePact staff to develop a deeper awareness of First Nations culture and history	<p>Deliver ongoing cultural awareness training for all staff, on commencement for new starters and annually for existing staff</p> <p>Recruit an external First Nations consultancy business to develop and implement a plan for Indigenous Engagement.</p>
<b>2</b> Acknowledge significant dates for First Nations Community	<p>Celebrating key First Nations dates of significance through the development of an annual Aboriginal and Torres Strait Islander event calendar.</p> <p>Attending culturally significant events</p>
<b>3</b> Acknowledge Traditional Owners in SurePact public spaces	<p>Signage on SurePact Offices and projects sites to include acknowledgement of country or language.</p>
<b>4</b> Ensuring First Nations artwork and design are embedded into the organisation	<p>Commission a First Nations artist to paint your reconciliation journey.</p> <p>Commission First Nations artwork will be utilised in all First Nations marketing materials, email signature update and incorporating design across all digital elements.</p>

## Creating Opportunities for Clients

We are positioned to make a tangible difference to employment and business opportunities for First Nations peoples. Leveraging our success, we commit to improving our spend with Indigenous businesses directly and indirectly.

Action	Deliverables
<b>5</b> Establish and strengthen mutually beneficial relationships with First Nations stakeholders and organisation.	Research and develop a list of First Nations stakeholders, communities and organisations within our local area or sphere of influence with whom we can engage and work with
<b>6</b> Maintain networks and links with First Nations Businesses and suppliers	Identify and pursue opportunities for new working relationships with businesses directly or via official channels - such as Aboriginal Business Connect, Black Business finder, Aboriginal Business Direct and others
<b>7</b> Increase Aboriginal and Torres Strait Islander supplier diversity to support improved economic and social outcomes.	Develop a business case for procurement from First Nations owned businesses. Investigate Supply Nation membership.

## Opportunities for First Nations Peoples and Communities

Action	Deliverables
<b>8</b> Improve employment outcomes by increasing First Nations recruitment, retention and professional development.	Develop a business case for First Nations employment within our organisation. Build understanding of current First Nations Islander staffing to inform future employment and professional development opportunities.
<b>9</b> Engage with First Nations employment agencies and other key stakeholders for employment opportunities where identified.	Identify and register SurePact with appropriate agencies to promote employment opportunities. Promote SurePact as a key partner to work with for opportunities for First Nations employment and business.



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[www.surepact.com](http://www.surepact.com)